



Non Negotiable Traits of All ABODA Employee Owners:

Ethical

ABODA employees acknowledge our individual responsibility to ensure our collective success by practicing and promoting the highest ethical standards. We shall consistently treat all our relationships with our clients, customers, shareholders, suppliers, and the community with honesty, dignity, fairness, and respect.

Flexible

ABODA employees are responsive to change and are capable of flexible styles to meet the diversity of our product, staff and customers and seasonal business needs. We understand that our commitment is to the customers and our shareholders and therefore agree to participate in any function that improves the quality of life, workplace and relationships for the betterment of all.

Dependable

ABODA employees understand the power of commitment and practice behaviors that exemplify reliability and trust of fellow shareholders and customers. We are committed to the mission and can be relied upon to go above and beyond to ensure success.

Self-motivated

ABODA employees are energetic and ambitious. We encourage and empower our employees to initiate action to meet our goals, with an understanding that we will expand upon them when necessary, in a manner that conforms to the basic guidelines and principles established throughout our training.

Resourceful

ABODA employees are imaginative and creative when dealing with all situations. We respond to each challenge using all tools available to ensure both internal and external customer satisfaction. We seek to innovate and improve customer experiences while at the same time, ensuring a long-term profitable solution for ABODA.

Spirit of Service

ABODA employees are empowered to build strong service relationships with everyone they encounter while carrying out their duties. We understand that service is as much a state of mind as it is an intangible product. We agree to expand our personal service capabilities whenever the need arises. We agree to be proactive in identifying potential service issues as well as participating in the solutions.